

Alibaba Group Generated USD14.3 Billion of GMV on 2015 11.11 Global Shopping Festival

60 percent year-over-year increase in total GMV

Mobile GMV was USD9.8 billion, exceeded total GMV of 2014 11.11, and accounted for 68.7 percent of total GMV

Beijing, November 12, 2015 – Alibaba Group Holding Limited (NYSE: BABA) today announced that USD14.3 billion (RMB91.2 billion) of gross merchandise volume ("GMV") was settled through Alipay on Alibaba's retail marketplaces on November 11, 2015, making the 2015 11.11 Global Shopping Festival the largest shopping day in history. Mobile GMV settled through Alipay accounted for 68.7 percent of total GMV.

"This day demonstrates the power of domestic China consumption, and the Chinese consumer's strong demand for international products," said Daniel Zhang, chief executive officer of Alibaba Group. "It also showcases how Alibaba uses big data, cloud computing and mobile innovations to create the best shopping experience for buyers and sellers."

Key highlights from the 2015 11.11 Global Shopping Festival

- Total GMV settled through Alipay was USD14.3 billion (RMB91.2 billion), an increase of 60 percent compared to 2014.¹
- Total mobile GMV settled through Alipay was approximately USD9.8 billion (RMB62.6 billion), exceeding total GMV in 2014, and accounted for 68.7 percent of total GMV.
- Total mobile GMV increased by 158 percent compared to 2014.
- Total number of mobile buyers on Tmall.com and Taobao Marketplace was 95 million.
- Alipay processed a total of 710 million payment transactions, and processed 85,900 transactions per second at peak.
- AliCloud processed a total of 140,000 transactions per second at peak.

This year's 11.11 highlighted Alibaba's globalization strategy, allowing Chinese consumers to purchase high-quality, authentic global brands and imported goods from businesses of all sizes around the world. Key highlights include:

- More than 16,000 international brands with completed transactions
- 33 percent of total buyers purchased from international brands or merchants
- Buyers and sellers from 232 countries and regions
- Top countries selling to China included: United States, Japan, South Korea, Germany and Australia

In addition, Alibaba's logistics partner and affiliate, Cainiao Logistics, received 467 million delivery orders during the 24-hour shopping period, more than 15 times the daily average of 30 million orders, and representing a 68 percent year-over-year increase from 278 million orders in 2014 11.11. Cainiao Logistics also generated more than 120 million e-waybills, a system created by Cainiao Logistics that shares shipping information among delivery firms, customers and merchants. As the facilitator of an

Alibaba Group's operating results disclosed in this press release are denominated in RMB; year-over-year comparisons and growth rates are calculated on the basis of RMB amounts and are not affected by foreign exchange rate fluctuations.

ecosystem with 386 million annual active buyers, Alibaba manages the high volume of orders and packages through a robust partnership of logistics networks and delivery companies. The company also leverages proprietary data management applications and forecasting systems to ensure the delivery of hundreds of millions of packages across China and around the world.

For additional content from the event, please follow the Alibaba Group official Twitter account at www.twitter.com/AlibabaGroup, visit corporate news blog Alizila, or go to www.alibabagroup.com/en/ir/home.

For background on Alibaba's business model, strategy, and products and services, please visit <u>Alibaba</u> <u>Defined</u>.

###

About Alibaba Group

Alibaba Group's mission is to make it easy to do business anywhere. The company is the largest online and mobile commerce company in the world in terms of gross merchandise volume. Founded in 1999, the company provides the fundamental technology infrastructure and marketing reach to help businesses leverage the power of the Internet to establish an online presence and conduct commerce with hundreds of millions of consumers and other businesses.

Alibaba Group's major businesses include:

- Taobao Marketplace (<u>www.taobao.com</u>), China's largest online shopping destination
- Tmall.com (www.tmall.com), China's largest third-party platform for brands and retailers
- Juhuasuan (www.juhuasuan.com), China's most popular online group buying marketplace
- Alitrip (<u>www.alitrip.com</u>), a leading online travel booking platform
- AliExpress (<u>www.aliexpress.com</u>), a global online marketplace for consumers to buy directly from China
- Alibaba.com (www.alibaba.com), China's largest global online wholesale platform for small businesses
- 1688.com (www.1688.com), a leading online wholesale marketplace in China
- AliCloud (www.alicloud.com), a provider of cloud computing services to businesses and entrepreneurs

Media Contacts

Robert H. Christie
Alibaba Group
+1 917 860 9410
bob.christie@alibaba-inc.com

Rachel Chan Alibaba Group +852 9400 0979 rachelchan@hk.alibaba-inc.com